

Norwegian speaking Help Desk Coordinator

Job Description

DIAKRIT (Thailand) Co., Ltd., a branch of DIAKRIT International Ltd., is currently seeking talented Help Desk Coordinators to join our rapidly growing organization. As part of the Help Desk team, the candidate's main responsibilities will be to maintain daily contact and establish a close working relationship with our customers in Norway. They will communicate with the clients via phone calls and e-mails, answering a wide range of questions about our products & services while handling a variety of administrative tasks. You must be energetic, creative and eager to learn in a fast-paced environment.

Must Have

- > Customer service experience;
- > Good computer skills;
- > Fluency in Norwegian (both written and oral);
- > Fluency in English (both written and oral);
- > Strong sense of responsibility and the ability to work independently and in a team setting;
- > Good work ethic and attitude;
- > Always have the customer's best interest at heart.

Bonus Haves

- > Experience as a Photographer;
- > Work experience as Coordinator (or equivalent.)

Position: Help Desk Coordinator

Job Type: Full-time

Salary: 55,000 THB GROSS

Start date: Immediate

Location: Bangkok, Thailand

Candidates possessing the above qualifications and the desire to join a dynamic team should email their cover letter, resume in English to Marcus Nilsson, Help Desk Manager: marcus.nilsson@diakrit.com

About DIAKRIT

DIAKRIT is a young, energetic company that is growing at an exponential rate. Established in 2001, the company today is one of Europe's leaders in Real Estate products & services. Its products range from floor plan conversions to professional photography for the Residential Real Estate market, to photo-realistic architectural renderings and state-of-the-art interactive websites for the New Construction segment. PEAB, Skanska, NCC, Svensk Fastighetsförmedling, DnB NOR, Postbanken and Immobilienscout24 are part of the 1,300+ clients worldwide that rely on DIAKRIT to keep them one step ahead of the competition, and with over 200 full-time staff and offices in Sweden, Denmark, Norway, China & Thailand, DIAKRIT is a force to be reckoned with.

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